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learningCloud Mobile 2.1 (EN)

learningCloud Mobile guide

Version 2.1

Download the guide in PDF format

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1. Introduction (Mobile)

Thanks to **learningCloud Mobile**, you can carry your training with you and perform it whenever and wherever you want. Through this intuitive application for iOS and Android mobile devices and tablets, you will have access to the training sessions catalogue.

Download your session, carry it with you and learn whenever you want. You do not need to be online to perform it: your tracking data is kept and sent to the server the next time you are back online.

2. Installing the application (Mobile)

Let's see how to install **learningCloud Mobile** on your device:

- 2.1 For Android devices (Mobile)
- 2.2 For iOs devices (Mobile)

2.1 For Android devices (Mobile)

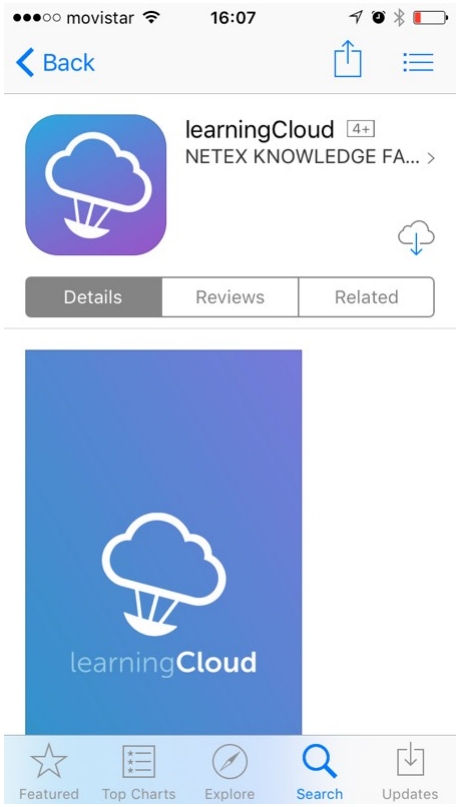
To download the application, go to **Google Play**.

Search the application and click on ***"Install"*** to download it free of charge on your device.

2.2 For iOS devices (Mobile)

To download the application, go to the **App Store**.

Search the application and click on ***"Install"*** to download it free of charge on your device.



2.3 Technical requirements (mobile)

We've grouped the screen resolution in the next groups:

ID	Name	Base resolution	Related resolutions	NLAPP 3.0
1	Android Small Smartphone	240x320	240x400, 240x432	**Not supported**
2	iPhone, Android Smartphone	320x480	320x568	**Supported**
3	Android Small Tablet	480x800	480x720, 480x854	**Supported**
4	Android Tablet	720x1280	800x1280	**Supported**
5	iPad, Android Big Tablet	768x1024	600x1024	**Supported**
6	iPad Retina	1536x2048	-	**Supported**

So, the technical requirements for learningCloud Mobile are the following:

	Android	iOS
Required versions	Requires Android 4.0 or later	Requires iOS 8.2 or later

Screen resolutions	• **Normal mdpi screen (320 x 480)**
	  • 3.2" QVGA ADP2
	  • 3.2" HVGA slider ADP1
	• **Normal hdpi screen (480 x 720)**
	  • Nexus One
	  • Nexus S (4.0")
	• **Large mdpi screen, Normal hdpi screen (480 x 800)**
	  • 4.0" WVGA
	  • 3.7" WVGA
	  • 5.1" WVGA
	• **Large mdpi screen, Normal hdpi screen (480 x 854)**
	  • 5.4" FWVGA
	  • 3.7" FWVGA slider
	• **Normal xhdpi screen (720 x 1280)**
	  • Galaxy Nexus (4.7")
	  • 4.65" 720p
	• **Large tvdpi screen (800 x 1280)**
	  • Nexus 7 (7.3")
	  • 4.7" WXGA
	• **Large mdpi screen (1024 x 600)**
	  • 7.0" WSVGA Tablet
	• **X-Large mdpi screen (1280 x 800)**
	  • 10.1" WXGA Tablet
		• **640x960**
		  • iPhone 4
		  • iPhone 4S
		• **640 x 1136**
		  • iPhone 5, 5C, 5S
		  • iPod Touch 5G
		• **768 x 1024**
		  • iPad 2
		  • iPad Mini
		• **1536 x 2048**
		  • iPad Retina

Viewport size		• **320 x 480**
		  • iPhone 4
		  • iPhone 4S
		• **320 x 568**
		  • iPhone 5, 5C, 5S
		  • iPod Touch 5G
		• **768 x 1024**
		  • iPad 2
		  • iPad Mini
		  • iPad Retina

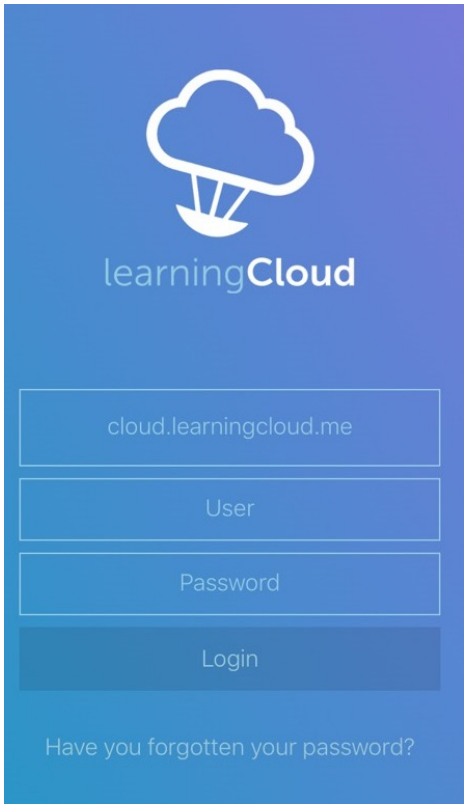
3. Access and update (Mobile)

Let's see how to access and update **learningCloud Mobile**:

- 3.1 Accessing learningCloud Mobile (Mobile)
- 3.2 Updating learningCloud Mobile (Mobile)

3.1 Accessing learningCloud Mobile (Mobile)

You need credentials (URL of the server, user and password) to access the application. You will receive an e-mail with these credentials when you are registered in the system.



If you do not remember your password, you can retrieve it by clicking on ***"Have you forgotten your password?"***. In this case, you will have to enter your e-mail address and you will receive an e-mail with instructions to configure a new password.

3.2 Updating learningCloud Mobile (Mobile)

When there is a new version of the application available, the market (the **App Store** or **Google Play**) will send a notification to your device so that you can update it.

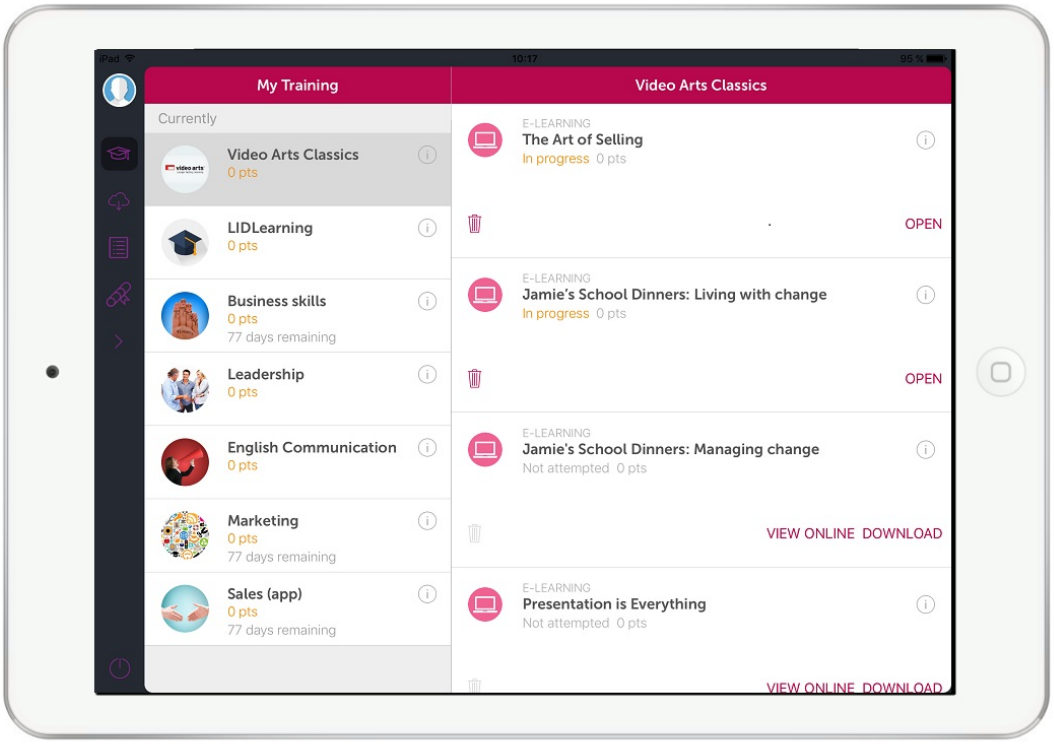
When there are critical application updates, you will receive a notification informing you that the installed version is an old one and you have to update it in order to avoid possible errors that might occur if you keep working with it.

4. My training (Mobile)

"My Training" screen shows an ordered list of the sessions and courses the user can access. These sessions are gather in courses. Access the course you are interested in to see all the sessions related to that topic.

Courses will have different stages. The stage of the student in these course appeared with a particular colour code:

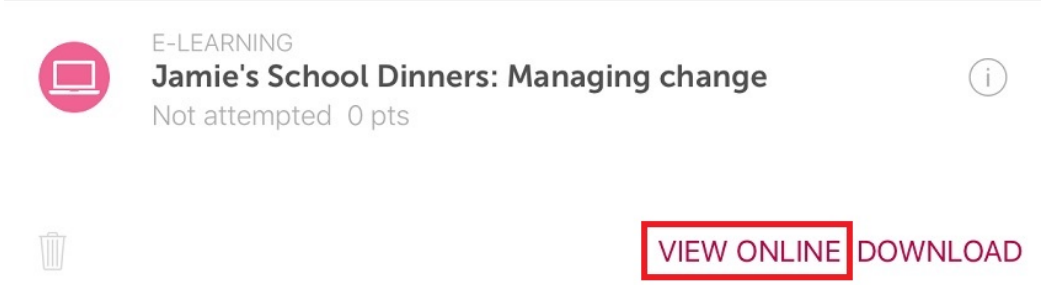
- **Not attempted (grey):** when the start date of the course has not came yet.
- **In progress (orange):** the course changes its status to "in progress" the same day it starts.
- **Passed (green):** when a course is already completed with a equal or greater mark than the minimun required.
- **Failed (red):** when a course is already completed with a lower mark than the minimun required.



To access the sessions there are two options: **View online** and **Download**.

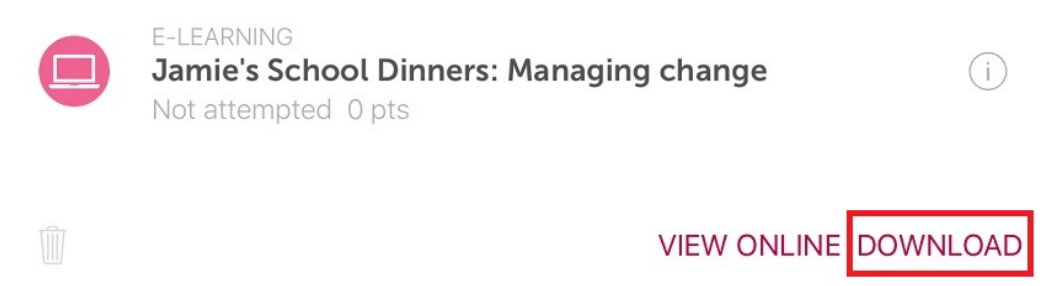
View online

To download a session, you only have to click on **Download**, a session will be launched



Downloading a session

To download a session, you only have to click on **Download.**



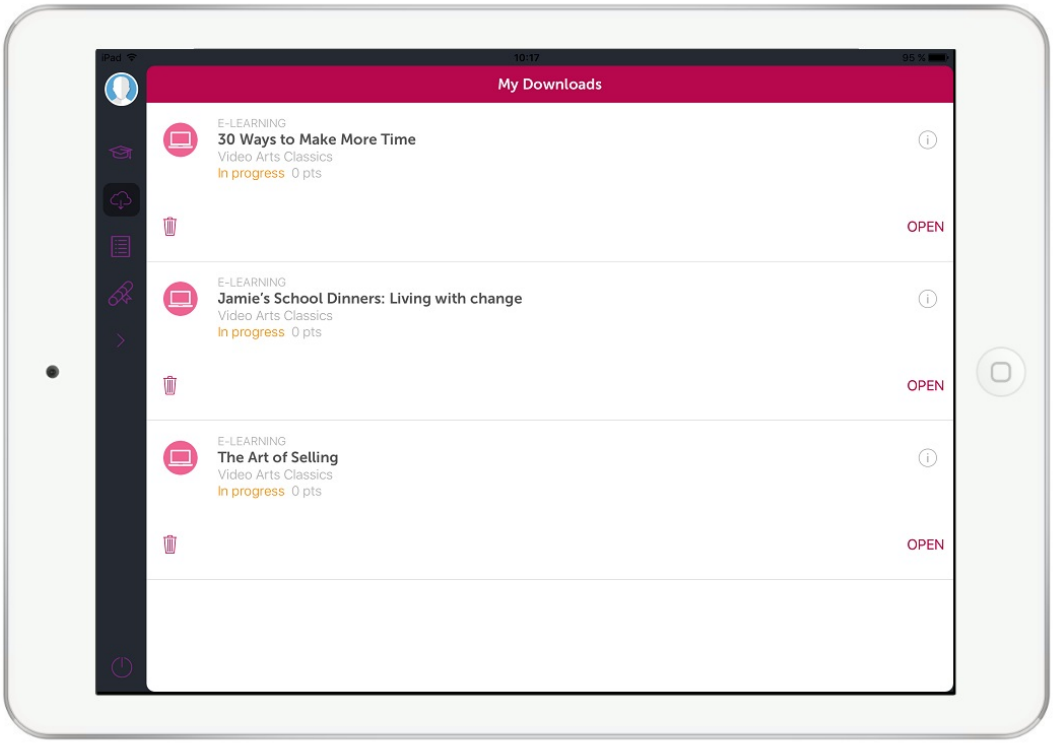
From **My training** screen, you can display the download progress of each activity. You can stop the download progress anytime.

Once the session has been downloaded, you can access it from **My downloads** by clicking on

. Then, you can open the session by clicking on *Open*.

5. My downloads (Mobile)

My downloads allows you to check the status and progress of the downloaded sessions.



You can open the session by clicking on **Open.**

The training goes through several status:

The stage of the student in these course appeared with a particular colour code:

- **Not attempted (grey):** when the start date of the course has not came yet.
- **In progress (orange):** the course changes its status to "in progress" the same day it starts.
- **Passed (green):** when a course is already completed with a equal or greater mark than the minimun required.
- **Failed (red):** when a course is already completed with a lower mark than the minimun required.

If you have ended a session and you don't want to keep it on the device, clic on

to delete the file.

6. Catalogue (Mobile)

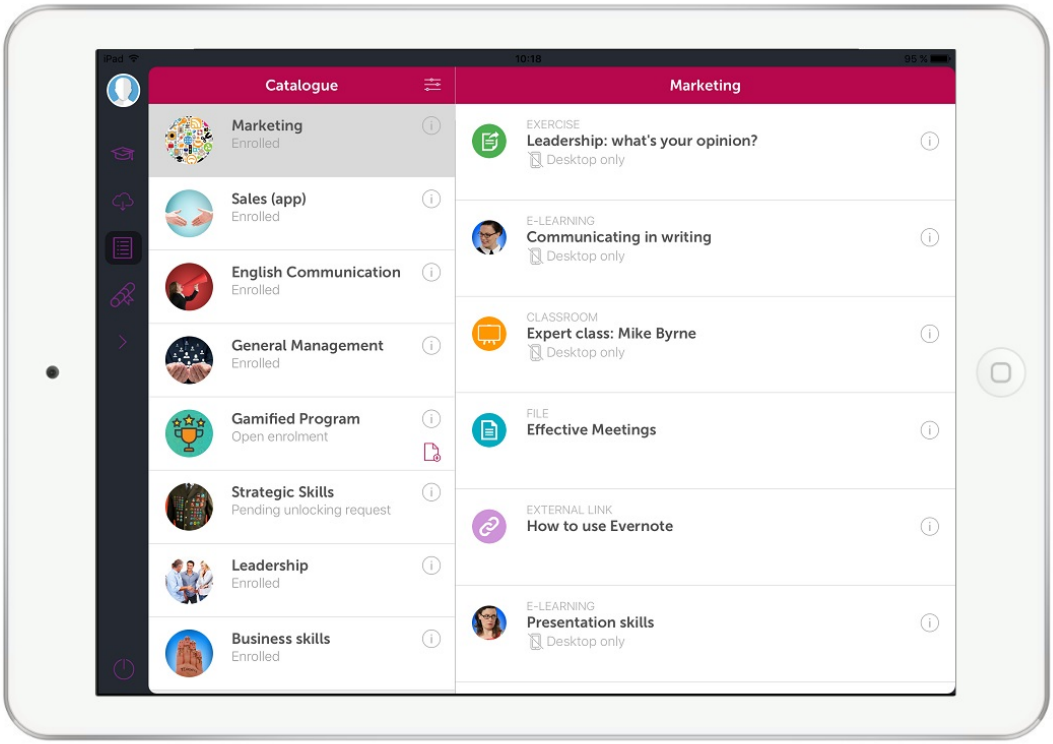
Check in the following sections how to search and enrol in the courses of your interest included in the **Catalogue**:

- 6.1 Catalogue (Mobile)
- 6.2 Enrolment in a course (Mobile)
- 6.3 Collections included in the Catalogue (Mobile)

6.1 Catalogue (Mobile)

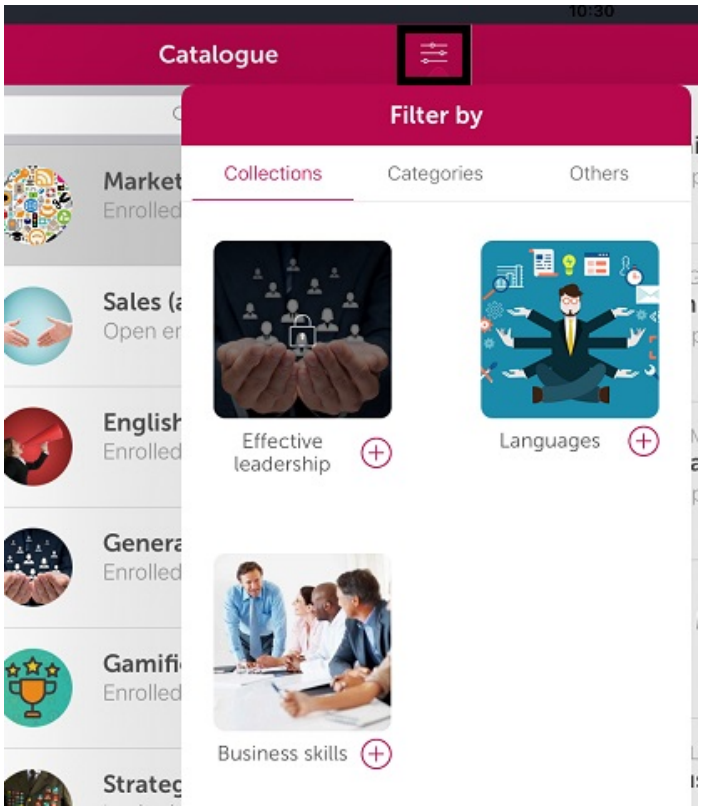
Clicking on

you will see the courses available from the **Catalogue**, and view the details of a particular course before enrolling in it.



The Catalogue filters

allow setting a filter in the Catalogue titles list.



You can filter by collections, categories or courses in which you are not enrolled. Also, according with the course enrolment policy (free access or

enrolment request).

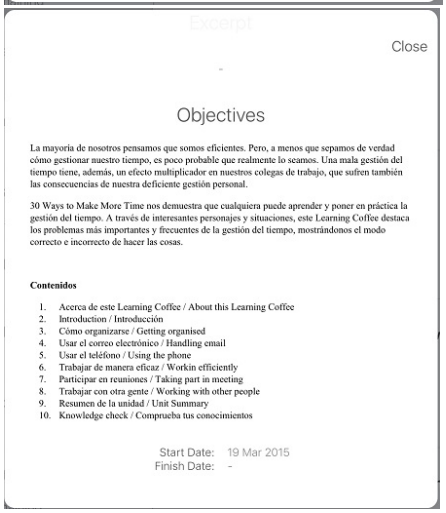
View course and sessions information

Clicking on the icon

in the course, you will see a menu that provides access to the course information.

To access the training information click the icon

.

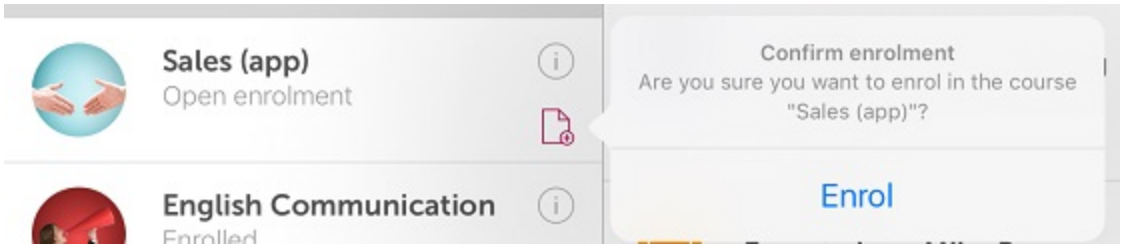


The information includes the Excerpt, Objectives and starting and end dates.

6.2 Enrolment in a course (Mobile)

By clicking on the icon

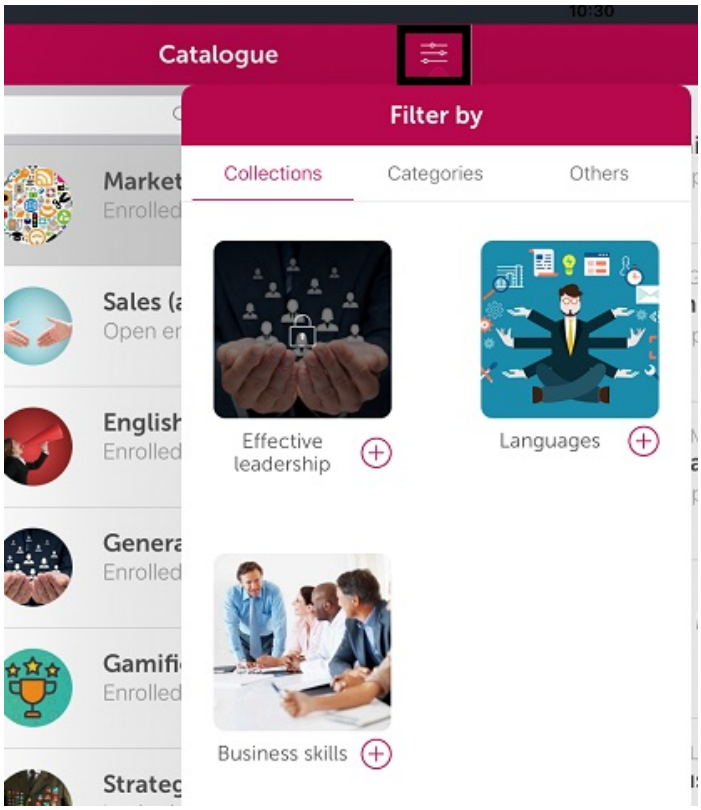
in the course, you will see a menu in which you can apply for registration or enrol directly on it according to the enrolment policy that has the course.



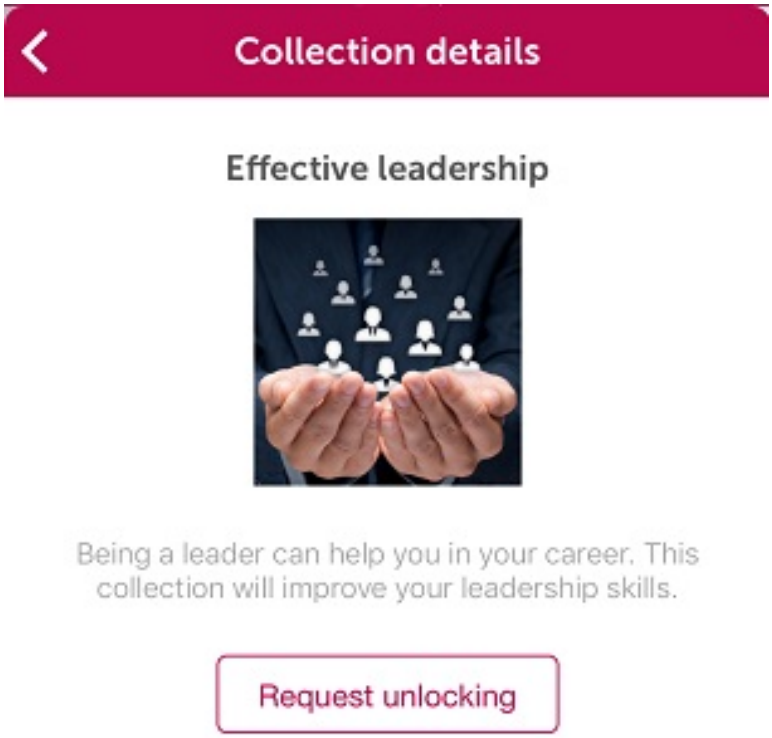
6.3 Collections included in the Catalogue (Mobile)

A collection consists of a group of courses for which you may request access, since some collections are free access collections but others require the acceptance of a request.

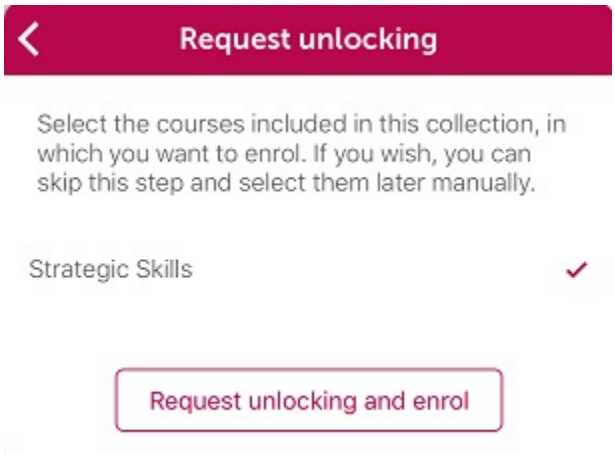
When accessing the **Catalogue**, in the collections filter option, you can see the existing collections. Those that require the acceptance of a request are displayed with a lock icon.



To request access to the locked collections, click on the lock icon on the collection. An assistant will help you to perform the steps for making a request.



Additionally, you can request an enrolment in those courses of your interest.

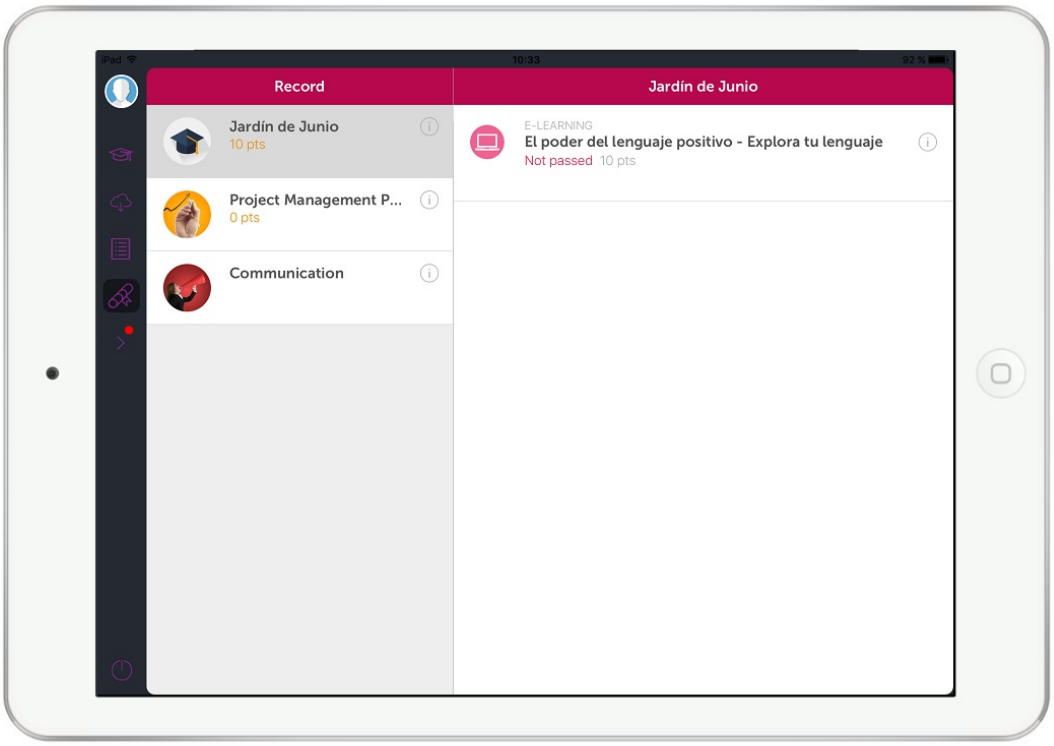


Then, the icon on the collection will be displayed blurred until the training administrator accept your request and you can access the courses included in the **Catalogue**.

7. Record (Mobile)

Click on

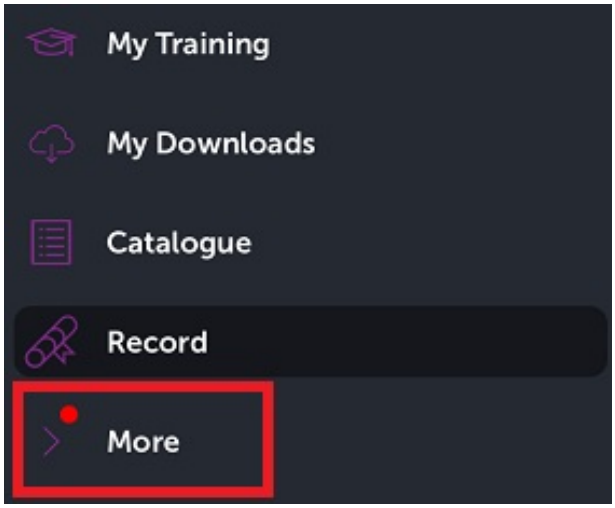
to access to **Record** and check all information for the training that you have completed.



You will see both the total score of the course and the results of each of the sessions of the course.

8. More options (Mobile)

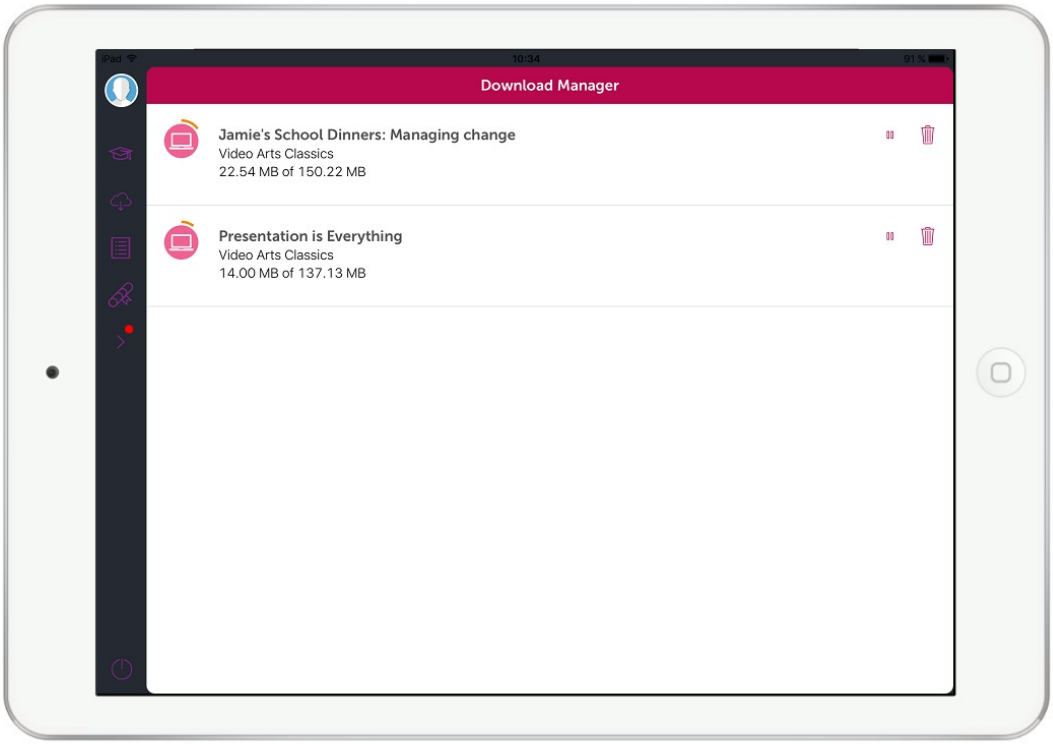
By clicking on **More** from the main menu, the additional options are displayed. For further information, check the following sections:



- 8.1 Download manager (Mobile)
- 8.2 Notifications (Mobile)
- 8.3 Settings (Mobile)
- 8.4 Synchronise (Mobile)
- 8.5 Report error (Mobile)
- 8.6 About (Mobile)

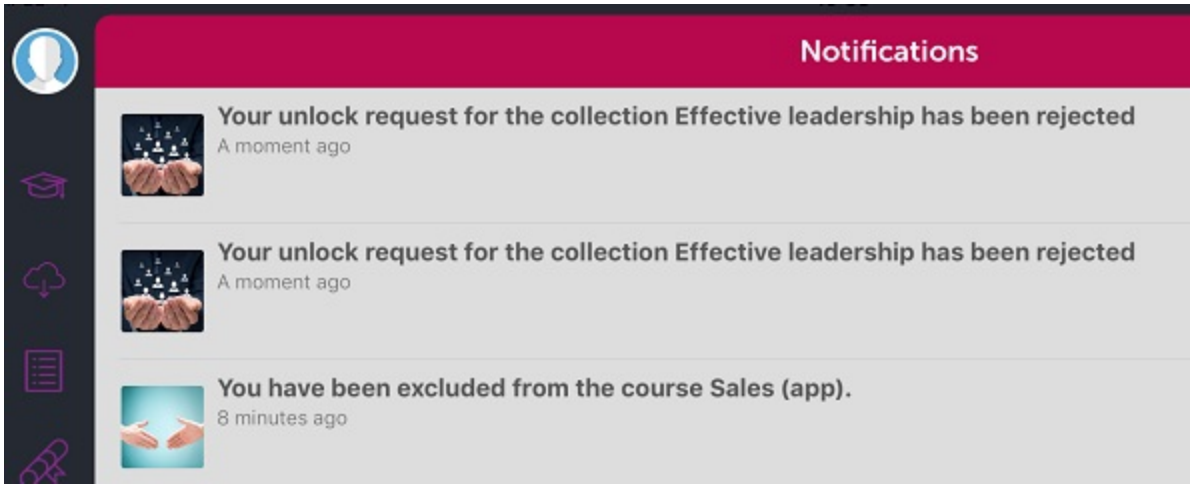
8.1 Download manager (Mobile)

In the **Download manager** you can see the sessions that are being downloaded.



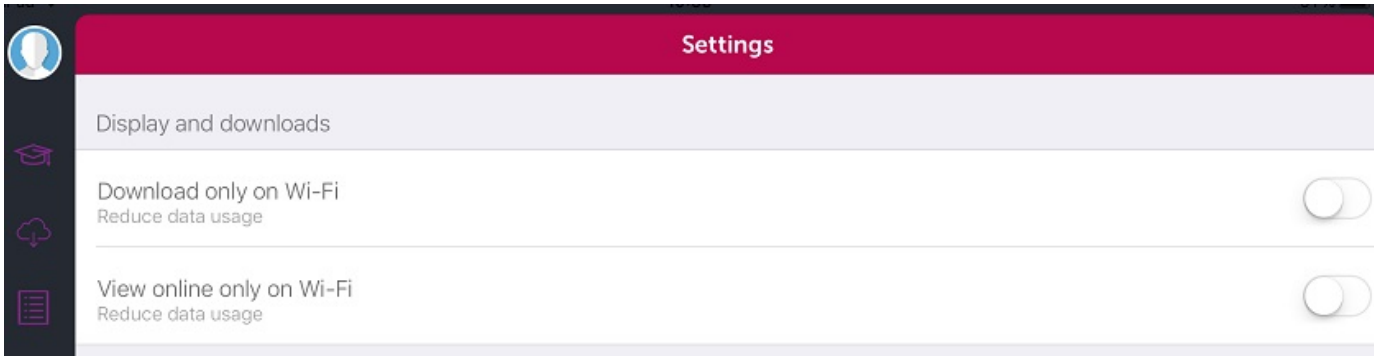
8.2 Notifications (Mobile)

In **More**, in the main menu, you can check the Notifications that the training platform administrator wants you to get: inscriptions, exclusions, completions, etc.



8.3 Settings (Mobile)

In the main menu, in **More**, you will find **Settings**, where you can set up **Download only by Wi - Fi** and **View online only Wi - Fi** to reduce data usage via your telephone operator.



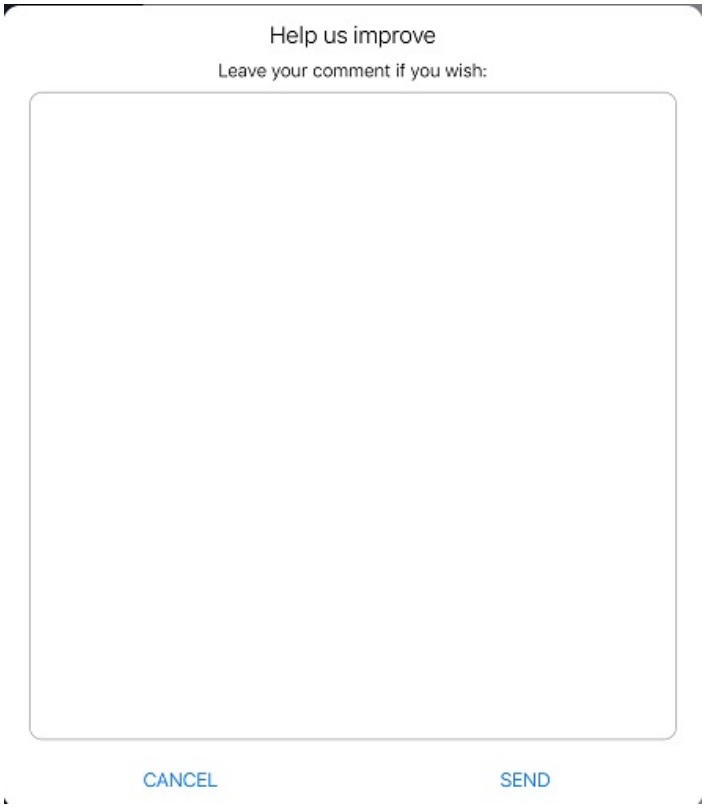
8.4 Synchronise (Mobile)

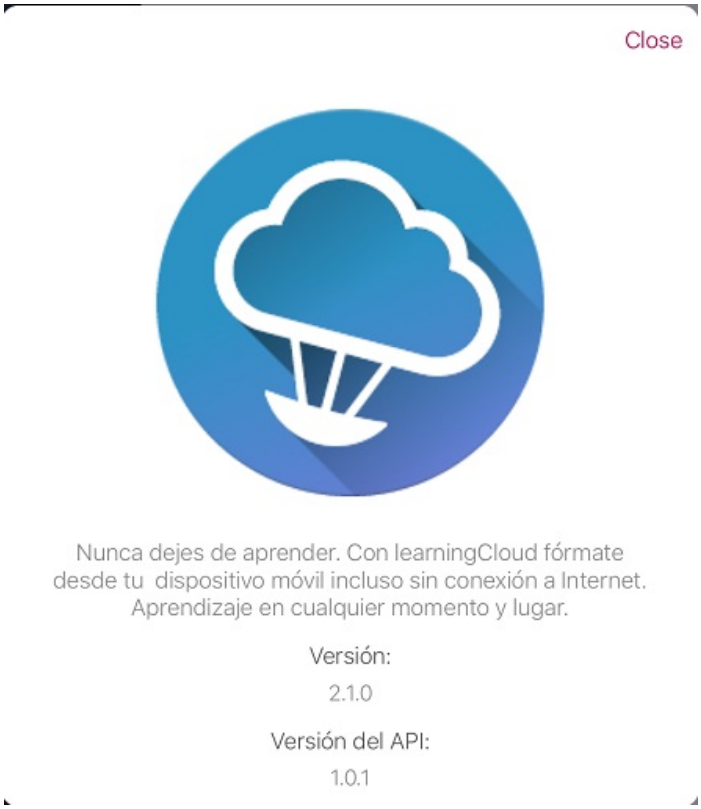
The student progress on the downloaded sessions in **My training** is updated utomatically when the application is launched and when the user has Internet connection. If the user is not connected to the Internet, he will be able to continue the training he has already downloaded without losing the data of his progress in the courses.

You can also perform this operation, by clicking on **Synchronise**, in the **More** option, located in the main menu.

8.5 Report error (Mobile)

Clicking on the **Report error** button, in **More**, inside the main menu, you can communicate any application error or problem.



8.6 About (Mobile)

About , is a section within the **More** option, on the main menu. This option informs about the learningCloud Mobile and API version. Both the logo , and the text are customizable by the administrators of the platform.